

Gutshof**** holiday car – Terms and conditions

The terms and conditions indicated herein regard the use of Gutshof cars. The general terms and conditions regarding room booking, cancellations, etc. can be found in the general booking information.

1. If the clients made an insurance (€ 6,00 for the car “Lacetti” or € 8,00 for the car “Epica”, each per day) all cars, property of Gutshof Hotelbetrieb GmbH, have been insured against motor third party liability and full CASCO. In case of loss occurrence, it shall be covered to the maximum amount of € 850,00 which shall be borne by the driver.

If there was no insurance made, Gutshof Hotelbetrieb GmbH is allowed to reserve an amount of € 2.500,00 from the credit card given by the client. If the client didn't damage the car during the stay, we will for sure give back the full amount. If the client damage the car, the charge for the reparation work will be taken from the reserved amount. If there is a difference between the reserved amount and the charge for the reparation work we will either give back the money or charge the rest from the credit card.

2. The vehicle is handed over with a full tank and must be returned with a full tank as well. If the vehicle is returned without filling up its tank, then we shall deduct from your account the actual cost of the fuel plus 10% charge.

Attention! Your holiday car is available after 2 p.m. (if you arrive earlier we please you to contact us to check if the car is available).

You have to bring back the car to the car rental place **by 1pm** on the day of departure (= **Free of charge**).

You can also use the car longer (**only possible with advance registration**).

Until **4 pm** the surcharge is **€ 40,00**, within **7 pm** the surcharge is **€ 60,00**.

Basically it is not possible to keep the car longer then the duration of your stay in the hotel. If you don't bring back the car to the mentioned times above, we are allowed to charge € 20,00 for each beginning hour after the reserved time from the credit card.

If you fail to do this, you will need to bear the costs of moving the car at the amount of € 300,00 for its next client.

If the driver has exhibited careless behavior on the road, for example driving under the influence of alcohol, a regress claim has to be filed against him.

Attention! The fuel you have to fill up is **DIESEL** or **BENZIN** depending on the car type.

3. 600 kilometres are included in the price (including route Munich to Mayrhofen and back). If there were driven more than 600 km, € 0,10 for each more driven kilometre will be charged.

4. The driver must have at least one year experience and for the reservation and use of the vehicle he/she is required to provide at the hotel a copy of his/her driving license prior to arrival.

5. The motor vehicle must be returned in a clean and faultless condition. The driver is responsible for care of the vehicle and protection against potential damages and theft (doors must be kept locked). Gutshof must notified in the event of accident or damages.

6. All cars are equipped with a navigation system. Therefore € 5,00 will be charged per day.

7. If you take children with you in the car, we can also provide children safety seats. For this we would have to charge an amount of € 10,00 per day.

8. The final cleaning charge is € 20,00 and is not included in the charges on your vacation vehicle.

9. Any Penalties due, to the local district, to Asfinag Mautservice GmbH, police, are to be charged to your credit card plus € 40,00 administration charge incl. Credit card fee.

10. All cars are monitored by GPS. If necessary Gutshof Zillertal will check on the location of the car.

11. In case of lost car keys, documents or navigation device, your credit card shall be debited with € 250,00.

12. Transport of animals is allowed only in cages!

13. You may be given the vehicle only upon depositing the details of your credit card.

14. Our VIP Service offers departure to Gutshof**** without any problems!

From your arrival terminal at **Munich** Airport you will be met by a representative of our VIP service. So after getting your luggage, you should call the VIP service driver. You will be brought to the place where you will be given your holiday car. On your way back you will be transferred back to the same place of exchange to Munich Airport. For this service only we charge a single fee of 50.00 EUR. (no charge, if it is already included in your package)

From Innsbruck Airport there is no picking up service offered. We would have to organize a shuttle company to bring you from the airport to the hotel. The price for this shuttle depends on the price list from the shuttle company.

You are required to inform about your vehicle booking by providing **precise arrival and departure details** no later than 10 days after getting the booking confirmation through the attached form or via the web form on the Gutshof**** website. Otherwise, unfortunately we cannot guarantee you a holiday vehicle. In the case of unusual organizational effort you will be charged a fee of € 50,00 up to € 200,00 depending on the cause.

15. Fixed road tolls are to be paid by the driver upon arrival in Mayrhofen or will be charged to your room account, depending on circumstances.

WARNING: An obligatory toll must be paid on Austria's motorways, which is called „Vignette“.

THE VIGNETTE MUST BE PURCHASED AT A PETROL STATION OR A STOP PLACED BEFORE THE FIRST MOTORWAY EXIT IN AUSTRIA (you have to stick it on the front window behind the mirror or on the upper left corner!). Please find more helpful information here: <http://www.asfinag.at/toll/toll-sticker>.

16. We reserve the right exceptionally to drive you with our service vehicle from Munich Airport to Gutshof**** in Mayrhofen and hand you over the vacation vehicle there if it is necessary.

17. Our cars are equipped with: CD-radio, license to carry 5 persons, GPS localization, theft protection, summer or winter wheels, according to season.

We reserve the right to make changes! The current Terms of Use can be found at any time on the Gutshof** homepage or you will be informed via E-Mail. With the current terms of Use all previous Terms of Use lose effect.**

The new Terms of Use come into effect for all current car reservations! (Effective August 2015)

I agree with the conditions: _____
(Signature)

Reservation form for the Gutshof**** holiday car

(Please check all that apply and fill in the gaps!)

- Chevrolet Lacetti Combi** (included in the offer – FREE OF CHARGE)
- Chevrolet Epica** (€ 9,90 per day surcharge – automatic gear)

Please note that we only have a limited number of automatic cars.

NAME		Address	
Phone number			
Number of adults	Number of children	Email Address	
Age of children (for safety seats)			
ARRIVAL		Airport	
Date		Airline	
Exacte time		Flight number	
DEPARTURE		Airport	
Date		Airline	
Exacte time		Flight number	

- I'll bring back the holiday car by 1.00 pm on the departure day (FREE OF CHARGE!)
- I'll bring back the holiday car by 4.00 pm on the departure day (€ 40,00 surcharge rate)
- I'll bring back the holiday car by 7.00 pm on the departure day (€ 60,00 surcharge rate)
- I need a children safety seat (10,00 Euro per day)

If you don't bring back the car by the mentioned times, we are allowed to charge an extra payment for every beginning hour of € 20,00.

I read and agree the conditions and will check the homepage for some changes or agree with new conditions send per E-Mail.

Signature: _____

Credit card datas	Name	Expiry date/ZIP-Code
CC institute	Credit card numer	